



Forno Bravo

The World's Finest Pizza Ovens

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Forno Bravo
251 West Market street
Salinas, CA 93901

For Forno Bravo Customers Arranging Their Own Shipping

Dear Forno Bravo Customer,

This letter is to clarify the responsibilities of both parties when a customer arranges their own shipping for a Forno Bravo product.

Forno Bravo will pack the oven in a secure wood crate, as we do for all shipments through common carriers, and will charge the customer the retail price for crating the oven. We ship a large number of ovens and have a very low rate of damage.

Shipments where the customer arranges their own shipping are Freight on Board (FOB) from the Forno Bravo warehouse, and Forno Bravo assumes no responsibility for shipping and handling damage.

In the event of shipping damage, Forno Bravo will replace damaged items at a reasonable cost. It is the responsibility of the customer to file an insurance claim for any and all costs the result from shipping damage.

If the customer does not want to be responsible for shipping damage and insurance claims, we recommend that the customer ship the product through Forno Bravo.

When the customer is arranging their own shipping Forno Bravo **MUST** have the Bill of Lading (BOL) completely filled out and either faxed or emailed 48 hours prior to pick-up. There will be a \$50 storage fee beginning 2 days after original ship date.

Please acknowledge the terms of shipment by signing below and check the appropriate line for either single or multiple shipments.

Acknowledged By: _____

Date: _____

Customer Name: _____

Date: _____

For One Shipment

For Multiple Shipments

